

**To the staff of Providence Care Center and the OT, PT,  
and Speech Therapists of Concept Rehabilitation:**

Our mother, Mary Jane Miller, was admitted to Providence Care Center on Feb. 1, 2016. We would like to express our grateful thanks to your complete staff and the Concept Rehabilitation therapists for the outstanding work that they did each day with Mom.

From day 1, each therapist that worked with Mom made her feel comfortable, confident, and safe as they directed her activity. The kindness and respect given to her during each session, along with the targeted therapy, allowed her to reach her goals of being able to manage again in her own home.

It meant so much to us that we could discuss Mom's progress with each therapist. They were all very willing to listen. We found it so refreshing that they worked with Mom on the skills that she uses at home: washing clothes, baking, folding laundry, etc... They listened to each suggestion that we made, and incorporated them into the targeted therapy that they needed to do to help Mom recover her skills.

From our first meeting with Mrs. Shirl Felder to each person on the staff, including nurses, cleaning personnel, aides, and food servers, everyone treated Mom with kindness and dignity.

Please accept our sincerest thanks for all that you did for Mom. We are blessed to have you all in our city.

**The Family of Mary Jane Miller**